



Knowledge Train Achieves Accreditation to Deliver ITIL 4 Strategist DPI Training in London

December 02, 2024

City of London, England -

Knowledge Train, a leading provider of professional training courses, has announced its official accreditation by PeopleCert to deliver the ITIL 4 Strategist DPI (Direct, Plan and Improve) training and certification. This significant development, unveiled in London, England, on 2nd December 2024, marks a new opportunity for IT Service Management (ITSM) professionals. The ITIL 4 Strategist DPI qualification is pivotal for those looking to enhance their ability to optimise workflows, manage organisational change, and align business and IT strategies. By obtaining this certification, professionals can drive strategic improvements and foster a culture of collaboration and continuous improvement, making this announcement particularly relevant to the evolving needs of the ITSM community.

The introduction of ITIL 4 Strategist DPI training by Knowledge Train is set to be a game changer for ITSM professionals. "This accreditation allows us to offer a critical component of IT service management education that aligns IT strategies with business objectives," said Jay Gao, Operations Manager at Knowledge Train. "In today's dynamic tech environment, the ability to direct, plan, and improve IT services is crucial for organisational success." This statement underscores the importance of the newly introduced course as a valuable tool for IT professionals aiming to leverage strategic skills for operational excellence. By fostering

strategic mastery, the course promises to equip learners with the necessary skills to drive innovation and efficiency within their organisations.

For ITSM professionals eager to explore this opportunity, detailed information about the course is available on Knowledge Train's website at <https://www.knowledgetrain.co.uk/it/itil/itil-certification/itil-4-strategist-direct-plan-improve-dpi>. The course is designed to provide comprehensive insights into strategic planning, governance, risk assessment, and continual improvement principles. Professionals interested in enhancing their career prospects in the rapidly evolving tech landscape are encouraged to consider this certification. The course aims to develop strategic planning capabilities and foster a culture of improvement and adaptability within IT service management.

Jay Gao further elaborated on the strategic advantages of the ITIL 4 Strategist DPI certification, stating, "This qualification offers a robust framework for professionals aiming to align their IT strategies with broader business goals. It is an industry-recognised credential that significantly enhances career opportunities." The certification is targeted at those in roles such as Continuous Improvement and Change Managers, IT Operations and Capacity Managers, and Cloud and Enterprise Architects, among others. These professionals will benefit from integrating ITIL and cloud solutions for strategic objectives, ensuring regulatory compliance, and risk management. For additional details on the course offerings, visit Knowledge Train's website at <https://www.knowledgetrain.co.uk/it/itil/itil-certification>.

The announcement of ITIL 4 Strategist DPI training by Knowledge Train is poised to have significant implications for IT service management. As organisations increasingly look to align their IT and business strategies, the demand for professionals with strategic planning and improvement capabilities is expected to rise. This certification not only opens new career avenues for professionals but also enhances their ability to contribute to their organisations' digital transformation initiatives. By equipping professionals with the skills to direct, plan, and improve value streams, Knowledge Train is positioning itself as a key player in shaping the future of ITSM training. This forward-thinking approach is likely to influence industry standards and best practices in the coming years.

For further information about Knowledge Train and its offerings, interested parties are encouraged to visit the company's website. The site provides comprehensive details about the ITIL 4 Strategist DPI course and other available certifications. With a commitment to delivering high-quality training that meets the needs of modern IT professionals, Knowledge Train continues to support the development of skills that are crucial for success in the IT service management industry. More information can be found at the homepage of Knowledge Train's website.

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Knowledge Train

Since 2005, Knowledge Train has helped individuals and organizations improve their project, programme, and change management capabilities, hone their product development skills, improve their business performance, and achieve greater business Agility.

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